



FOR IMMEDIATE RELEASE

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KTA seeks customer feedback

WICHITA, Kan.— The Kansas Turnpike Authority invites the public to provide feedback on their Turnpike travel experience by participating in its annual Customer Satisfaction Survey. Anyone who uses the Turnpike, whether daily or occasionally, is encouraged to share their thoughts to help KTA prioritize future projects and make internal improvements. Those who complete the survey will be entered to win one of six \$50 Amazon gift cards.

Previous improvements and enhancements that came from customer feedback include electric vehicle charging stations, increased vertical bridge clearance and KTA's transition to cashless tolling in 2024.

"We are proud to be a customer-driven organization," said Steve Hewitt, KTA's CEO. "Customer feedback helps drive our decisions for future projects. It's why we highly encourage our travelers to fill out this survey each year."

The survey is open until September 30 at <https://www.surveymonkey.com/r/CSS22NEWS>

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About KTA:

For 65 years, the Kansas Turnpike Authority (KTA) maintains 236 miles of user-fee supported roadway from the Oklahoma border to Kansas City. KTA doesn't receive state or federal tax funds. Instead, toll revenue pays for preservation and modernization of the Turnpike system. [KTA's Strategic Plan](#) supports organizational goals with four strategic initiatives, including a transition to cashless tolling in 2024. KTA's mission is to move Kansas forward by operating a safe, reliable and customer-valued turnpike system in a fiscally responsible, businesslike manner.

For more information, contact:

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