

Since 1956, the Kansas Turnpike Authority has served customers by connecting them with the people and places that matter most. While our tolling system is changing, our commitment to this mission and our customers remains strong.

In July 2024, the Kansas Turnpike will go cashless. You will experience changes on the roadway and how you pay your toll or manage your account.

Here's what cashless means for you:

- There will no longer be an on-road payment option. All customers will keep moving.
- A new toll payment system called DriveKS will allow customers to manage all their toll travel in one account, whether the vehicle has a transponder or is identified by its license plate.
- Compatibility with other states will not be affected by cashless tolling and efforts to expand continue.

84% of customers support the change to cashless tolling.

- According to the 2023 KTA Customer Satisfaction Survey



Watch this 90-second video on how cashless tolling will work on the Kansas Turnpike.



Get a KTAG to save money-now and when the turnpike converts to cashless tolling.

WHAT TO EXPECT

On the road

In July 2024, all traffic keeps moving with the turnpike's conversion to cashless tolling.

- Customers will no longer have to stop at toll booths to pay.
- If you use a transponder, such as a KTAG, you will continue to drive as you have been.
- Without a transponder, the vehicle's license plate registration will be used to generate a mailed bill.

"Increasing the efficiency and compatibility of the KTA tolling system has helped our members move both their goods and their people with a maximum convenience. Time saved is money saved!"

- Scott Heidner. Economic Lifelines Executive Director

Introducing DriveKS: How to pay your toll

DriveKS will be the Kansas Turnpike Authority's new toll payment system once cashless tolling begins. This system allows you to manage all your toll travel in a single account, whether your vehicles have transponders or are identified by license plate. If a vehicle doesn't have a transponder, we'll attempt to match its registration information to an existing DriveKS account. If the registration information matches a DriveKS account, the transaction(s) will be applied to the account. If the registration information does not match a DriveKS account, a new account will be created using the license plate info.

- Mailed bills and other account communication will come from DriveKS.
- Customers who use a compatible transponder will not have a DriveKS account. These customers will continue to pay through the account associated with their transponder, not a KTAG.
- An exciting feature of DriveKS will be the ability to temporarily add rental vehicles and visitors to your account.

Using a KTAG

- If you have a KTAG not much will change.
- Your KTAG account will automatically convert to DriveKS, Kansas' new toll payment system.
- Your existing KTAG login information will work on the new DriveKS website and mobile app.
- Bookmark www.DriveKS.com so you can login to your account once cashless tolling goes live in July.
- Billing dates will change for personal accounts.
 Customers will be billed monthly, but rather than all accounts being billed on the same day, they will be spread throughout the month. This helps KTA be more efficient and improves customer service for you.

Without a transponder

If you currently pay at a toll booth, you will have three new options to pay.

- You can create an account prior to travel so your vehicle and payment information is in the system before you travel.
- You can pay your toll before you receive a mailed bill but online functionality is limited during this timeframe.
- 3. You can wait to receive a mailed bill and a DriveKS account will be created based upon vehicle registration information. Use an option listed on the statement to pay. You can also save a payment method to take advantage of all the tools available through DriveKS.

Be prepared

- If you have a KTAG account, make sure your account information is accurate.
- Save 50% on tolls beginning in July by using a transponder. If you currently pay at a toll booth, explore KTAG or compatible transponders such as BancPass, a program designed for pre-paid cash customers. A full list of compatible transponders is available at ksturnpike.com.

We're here to help

- Kansas-based customer service is available by phone, email or in-person.
 1-800-USE-KTAG | www.ksturnpike.com/contact | Walk-in locations at Wichita, Topeka, and Lawrence
- Learn more at MyKTAG.com, DriveKS.com or ksturnpike.com
- Sign up for cashless tolling updates
- Stay connected: (7) X D in